Voters!

Everything you need to take care of the voter.

Acceptable IDs to vote:

- Driver's license or personal identification card with a photo issued by Michigan or another state.
- Federal or state government-issued photo identification.
- U.S. passport.
- Military identification card with photo.
- Student identification with photo from a high school or an accredited institution of higher education.
- Tribal identification card with photo.

Absentee Voter Arrives at Polls:

- If the E-Poll Book Voter History reads: "Absentee Ballot sent/received by clerk—Do not issue ballot" – do not allow voter to vote, put them in contact with Clerk's Office if they insist they did not vote absentee.
- If the E-Poll Book Voter History reads: "Absentee Ballot sent by clerk".
 - The ballot must be surrendered; write "Canceled voted in person." Place the surrendered ballot in the "Local Clerk" envelope.
 - OR
 - If voter does not have their absentee ballot, call Clerk's Office to make sure ballot was not returned AND have voter complete Affidavit of Absent Voter. Affidavit of Absentee Voter is located in the E-Poll Book binder.

A Challenged Voter:

If the voter is challenged by a Challenger or is marked "Challenged" in their EPB Voter record, then follow these steps:

- Challenged if a voter has this message in the E-Poll Book Voter History or is challenged in the precinct,
 - Have the voter affirm the following oath, "Do you solemnly swear or affirm that the information you are about to give is correct?"
 - Then ask questions of the voter's eligibility to vote (age, citizenship, residency, date of registration) until you have confirmed their information and that they are eligible to vote in your precinct.
 - For any address changes, have voter complete the correct information on the Election Day Change of Address voter form, voter and Election Inspector both sign the form.
 - Place the signed form in the "Local Clerk" envelope.
 - Issue the voter a challenged ballot by writing the ballot number on the ballot and covering it with a white sticker from the back of the Ballot Inspector Folder. Process in E-Poll Book as challenged ballot.
 - A challenged voter MAY NOT vote if they refuse to answer questions, refuse to take the oath, or is not qualified to vote based on their answers given.
 - A complete record of the challenge must be entered on the "CHALLENGED VOTERS" or section in the hard copy Poll Book. The record must include the name of the person making the challenge; the reason for the challenge; the time of the challenge; the name, address and telephone number of the person challenged; and any other pertinent information.

Angry Voters:

If you have an angry voter for whatever reason, try to determine the problem they face and solve it. Here are some recommendations of how to handle a frustrated/angry voter.

- 1. Bring the Chairperson and, if one can be spared, another inspector to help resolve the issue.
- 2. Repeat their concern back to the voter to confirm you understand their issue.
- 3. If they raise their voice, <u>lower</u> your voice to help keep the situation calm. *However, be careful not to sound sarcastic or impatient, which could potentially antagonize the voter*.
- 4. Phrases like "I can understand your frustration" can help show the voter empathy

If their problem cannot be identified or fixed by the election inspectors, contact the Clerk's office. If the upset voter refuses to leave, calm down, be patient, and/or turns to loud disruption, violence, or other distracting behavior, it can be determined that law enforcement may be necessary.

Voter Appears Unlisted:

If a voter's name does not appear in the Qualified Voters File (QVF), take the following steps:

- 1. Confirm the voter is in the correct precinct
- 2. Check other precincts on E-Poll Book
- 3. Check for hyphenated names, prefix/suffix, name change, etc.
- 4. Ask to see Voter ID card or valid voter registration receipt
- 5. Contact the Clerk's office to see if the voter is registered somewhere else or to assist with the Provisional Ballot procedure

A Voter with Moved Residence within the City of Lansing (But appears on your precinct list):

A voter who has **moved** within the City of Lansing and hasn't changed their address prior to the election can still vote one last time in their former precinct where they're registered. Proceed as follows:

- 1. Have the voter fill out an **Election Day Change of Address Notice**.
- 2. Make the proper checks to identify the voter.
 - a. Ex. Age, residency, citizenship, and date of registration
- 3. If the person is satisfactorily identified by the check, initial the **Election Day Change of Address Notice** and the **Application to Vote** and permit the applicant to vote.
- 4. Let the voter know they should receive a new voter ID card with their new precinct location listed before the next election.
- 5. Place the completed **Election Day Change of Address Notice** in the "Local Clerk" envelope. The clerk completes the address change on the voter's registration record. The person must vote in the new precinct in the next election.

A Voter with Moved Residence *out of* the City of Lansing (But appears on your precinct list):

A voter who has **moved from one Michigan residence to another Michigan Residence** may vote in their old precinct IF they moved within 60 days of the election. Have the voter complete a **Cancellation Authorization** and an **Application to Vote**.

- 1. Make the proper checks to identify the voter.
- 2. If the person is satisfactorily identified, initial the **Cancellation**Authorization and Application to Vote.
- 3. Remind the voter that he/she *must* register in their new jurisdiction (city or township) in order to vote in the future.
- 4. Put the **Cancellation Authorization** in the Local Clerk envelope. The clerk cancels the voter's registration in the city or township. The voter must register in their new jurisdiction in order to vote in the next election.

Remember: If they moved 61 or more days to outside the City, the voter **CANNOT** vote anywhere, unless they've registered to vote **PRIOR** to the Voter Registration cut-off.

Provisional Voters:

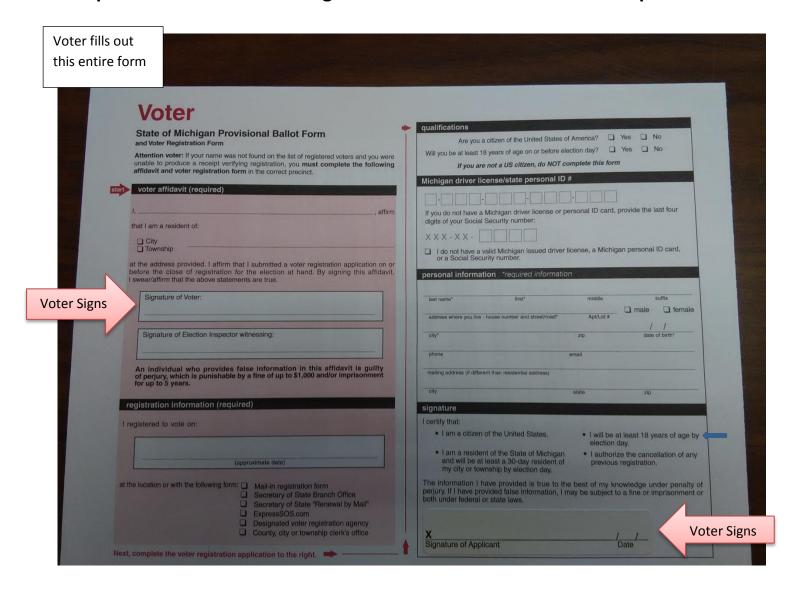
A Provisional Ballot may be required if the voter is not in the E-Poll Book (list of voters) AND unable to show proof of their voter registration before the Voter Registration deadline:

Step 1: Please double-check in the "Other" tab that the voter is not registered anywhere else in the City or using a hyphenated last name.

Step 2: Call the City Clerk 483-4133 to see if they can find the voter's record.

- If the voter is registered in another precinct in Lansing:
 - Ask the voter to go vote at their registered precinct
 - If the voter declines to go to their precinct, offer them the State of Michigan Provisional Ballot Form (<u>Answer to</u> <u>question 1 is "NO"</u>)
- If the voter is registered in another Town or City in Michigan:
 - Ask the voter to go vote at their registered precinct
 - If the voter declines to go to their precinct, offer them the State of Michigan Provisional Ballot Form (<u>Answer to</u> <u>question 1 is "YES"</u>)
- If the voter is not registered offer them the State of Michigan Provisional Ballot Form (Answer to question 1 is "YES")

Step 3: The <u>Voter</u> completes the Voter Registration and Affidavit portion of "State of Michigan Provisional Ballot Form" envelope.

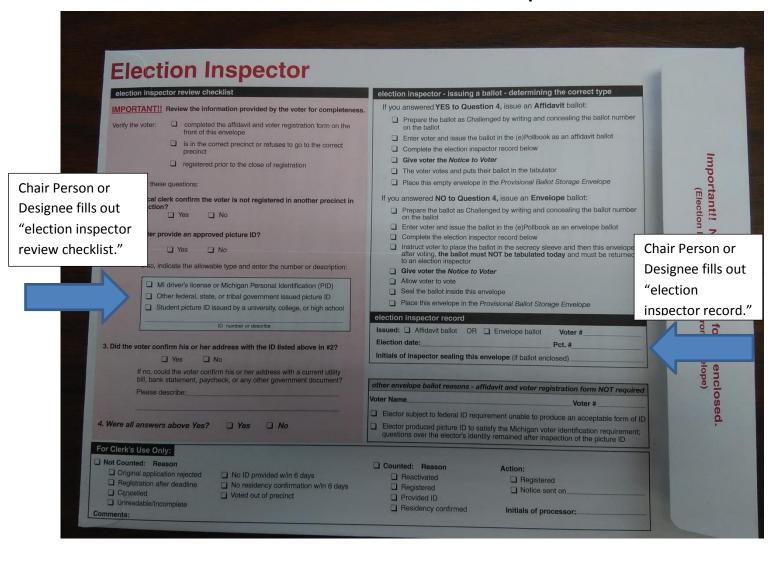


Step 4: The Chair Person or Designee:

• Signs the Election Inspector space on voter's Affidavit

ı	Voter	qualifications
	State of Michigan Provisional Ballot Form and Voter Registration Form	Are you a citizen of the United States of America? Yes No
	Attention voter: If your name was not found on the list of registered voters and you were unable to produce a receipt verifying registration, you must complete the following affidavit and voter registration form in the correct precinct.	Will you be at least 18 years of age on or before election day? Yes No If you are not a US citizen, do NOT complete this form
		Michigan driver license/state personal ID #
	voter affidavit (required)	
	J,, affirm	If you do not have a Michigan driver license or personal ID card, provide the last four
	that I am a resident of:	digits of your Social Security number:
	☐ City	XXX-XX-
	☐ Township	I do not have a valid Michigan issued driver license, a Michigan personal ID card, or a Social Security number.
	at the address provided. I affirm that I submitted a voter registration application on or before the close of registration for the election at hand. By signing this affidavit, I swear/affirm that the above statements are true.	personal information *required information
	Signature of Voter:	last name* first* middle suffix
		address where you live - house number and street/road* Apt/Lot #
Charles a		
Chair or	Signature of Election Inspector witnessing:	city* zip date of birth*
esignee Signs		phone email
	An individual who provides false information in this affidavit is guilty of perjury, which is punishable by a fine of up to \$1,000 and/or imprisonment for up to 5 years.	mailing address (if different than residential address)
		city state zip
	registration information (required)	signature
	I registered to vote on:	I certify that:
		I am a citizen of the United States. I will be at least 18 years of age by election day.
	(approximate date)	1 am a resident of the State of Michigan and will be at least a 30-day resident of my city or township by election day. 1 authorize the cancellation of any previous registration.
	at the location or with the following form: Mail-in registration form Secretary of State Branch Office Secretary of State Renewal by Mail"	The information I have provided is true to the best of my knowledge under penalty of perjury. If I have provided false information, I may be subject to a fine or imprisonment or both under federal or state laws.
	☐ ExpressSOS.com ☐ Designated voter registration agency ☐ County, city or township clerk's office	x / /
	Next, complete the voter registration application to the right.	Signature of Applicant Date

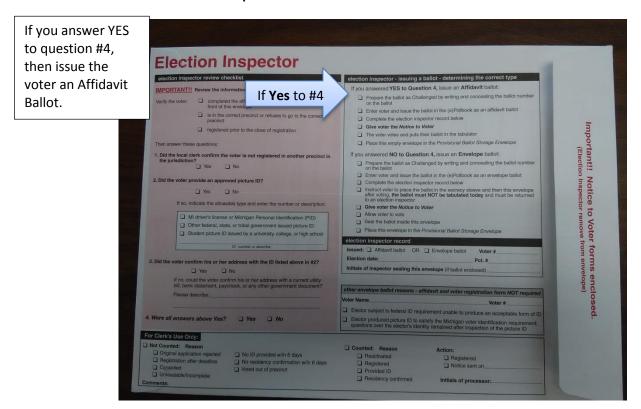
- Completes the other side of the "State of Michigan Provisional Ballot Form" envelope:
 - a. Completes the "Election Inspector Review Checklist,"
 - b. Completes the "Election Inspector-Issuing a Ballot-Determining the correct type," and
 - c. Completes the "Election Inspector Record" on other side of "Provisional Ballot Form" envelope



If **YES** to question #4 on the "election inspector review checklist," the Chair will instruct the E-poll book person to issue an **Affidavit** ballot.

Steps to issuing an Affidavit Ballot

- 1. Prepare the ballot as "challenged" by writing the ballot number on the ballot (under the tab) and cover the written ballot number on the ballot with a white sticker
- 2. Add the voter into E-poll book in the "Unlisted" tab
- 3. Issue the ballot to the voter as an Affidavit ballot in E-poll book
- 4. Give the voter the orange "Notice to Voter"
- 5. The voter then proceeds as normal to vote



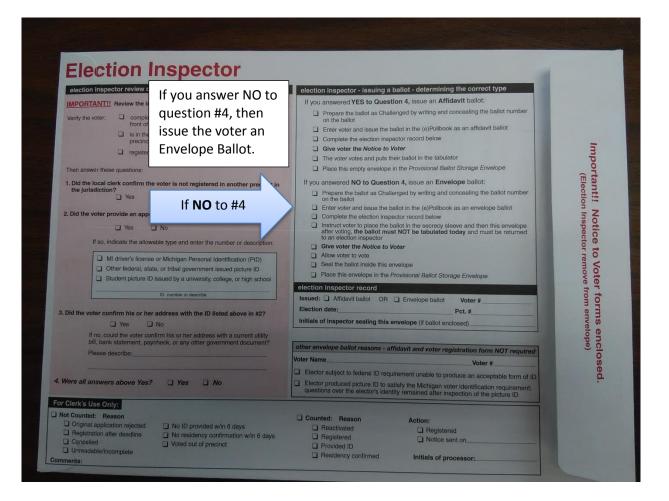
6. Place the **EMPTY** Provisional Ballot Form envelope in the Provision Ballot <u>Storage</u> Envelope that goes to the Local Clerk

If **NO** to question # 4 on the "election inspector review checklist," issue an **Envelope** ballot.

Steps to issuing an Envelope Ballot

- 1. Prepare the ballot as "challenged" by writing the ballot number on the ballot (under the tab) and cover the **written** ballot number on the ballot with a white sticker
- 2. Add the voter into E-Poll book in the "Unlisted" tab
- 3. Issue the ballot to the voter as an **envelope** ballot in E-Poll book and give voter a **blue secrecy sleeve** with ballot
- 4. Instruct voter to place the ballot in the secrecy sleeve and then this envelope after voting
- 5. Allow voter to vote, the ballot **must be returned to an election**Chair Person
- 6. Chair Person: Give voter the orange "Notice to Voter" form and inform voter that they have 6 days to come to the City Clerk's office with approved ID for their ballot to be counted
- 7. Chair Person <u>seals</u> the ballot inside this envelope (tab remains on ballot)
- 8. Place this envelope in the "Provision Ballot <u>Storage</u> Envelope" At the end of the day the "Provision Ballot <u>Storage</u> Envelope" is sealed with all State of Michigan Provisional Ballot Form envelopes inside. Place it inside the "Local Clerk Envelope."

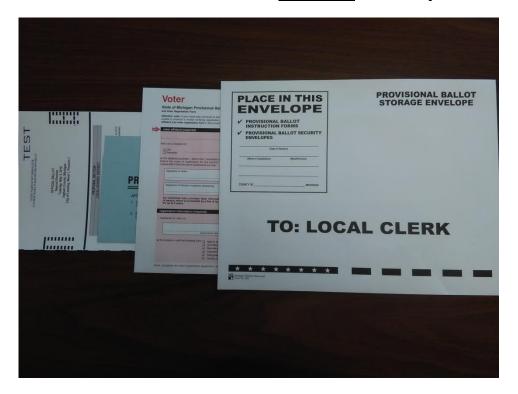
DO NOT put in Ballot Bag



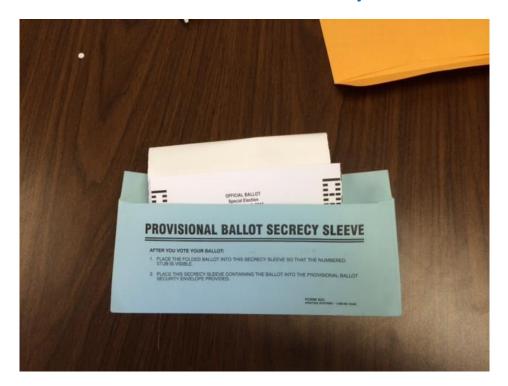
Storage of Provisional Envelope Ballot:

If you have a provisional envelope ballot completed, there are very specific storage procedures to follow. You will need **4** different items to complete the process.

- 1) Completed Ballot
- 2) Blue Secrecy Sleeve with ballot inside
- 3) <u>Completed</u> White State of Michigan Provisional Ballot Envelope
- 4) BIG White Provisional Ballot Storage Envelope



1. Upon completion of the ballot, the voter will put the ballot in the blue Provisional Ballot Secrecy Sleeve.



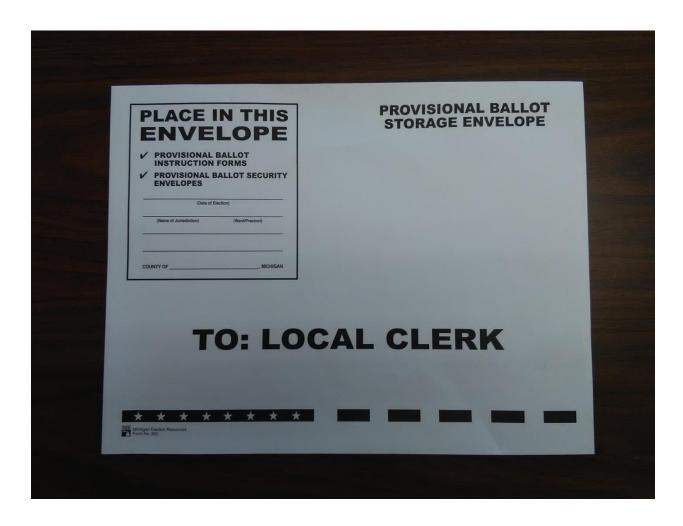
2. The ballot inside the blue sleeve is placed inside the completed white State of Michigan Provisional Ballot Form Envelope.



3. Complete information on the outside of the **the BIG white**Provisional Ballot Storage Envelope.

RETURN TO LOCAL CLERK AT END OF NIGHT.

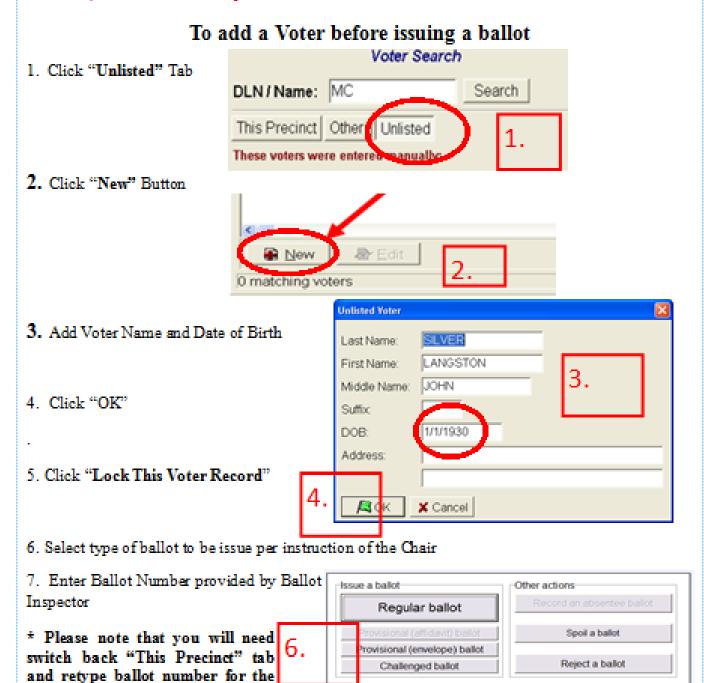
DO NOT put in Ballot Bag.



Adding a Voter to the Database

DO NOT COMPLETE THESE STEPS WITHOUT PERMISSION OF A CHAIR/CO-CHAIR/SUPER CHAIR OR CLERK STAFF

ONLY If a Chair/Co-Chair/Super Chair or Clerk Staff request for you to add someone to the voter database, then follow these steps:



Undo (Nothing to undo)

X Unlock this voter without performing any action

next voter: